

FIG. 1A

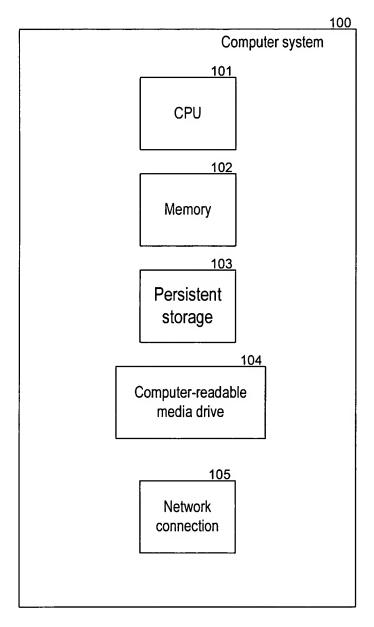


FIG. 1B

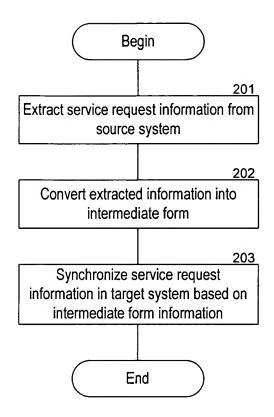
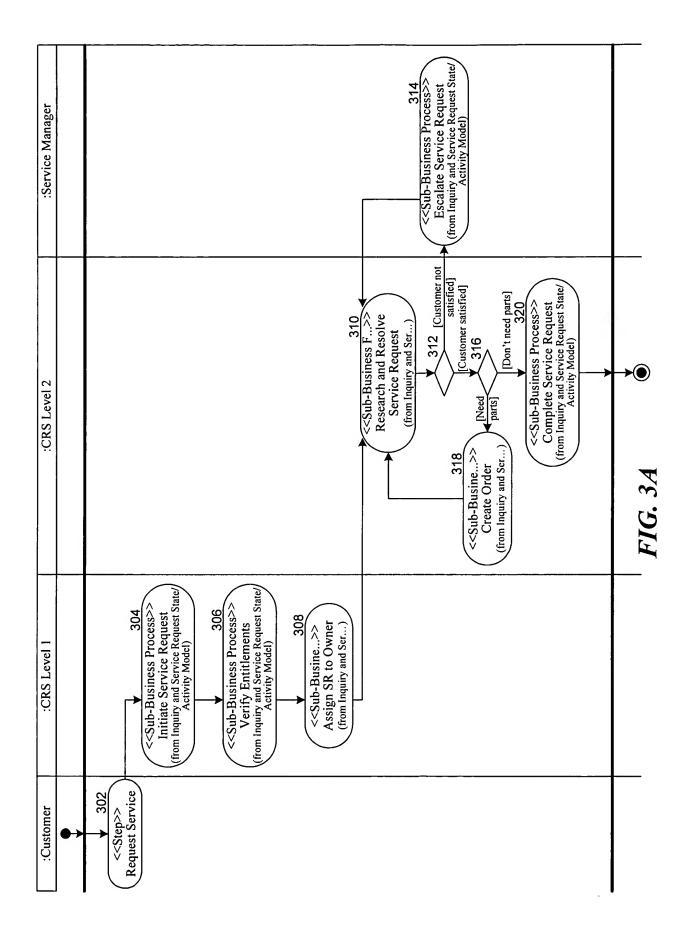


FIG. 2



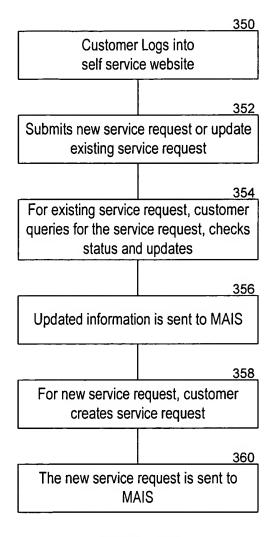


FIG. 3B

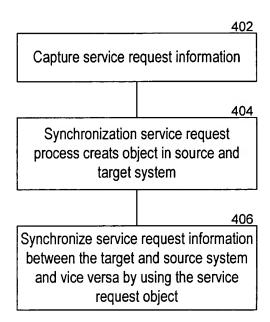


FIG. 4

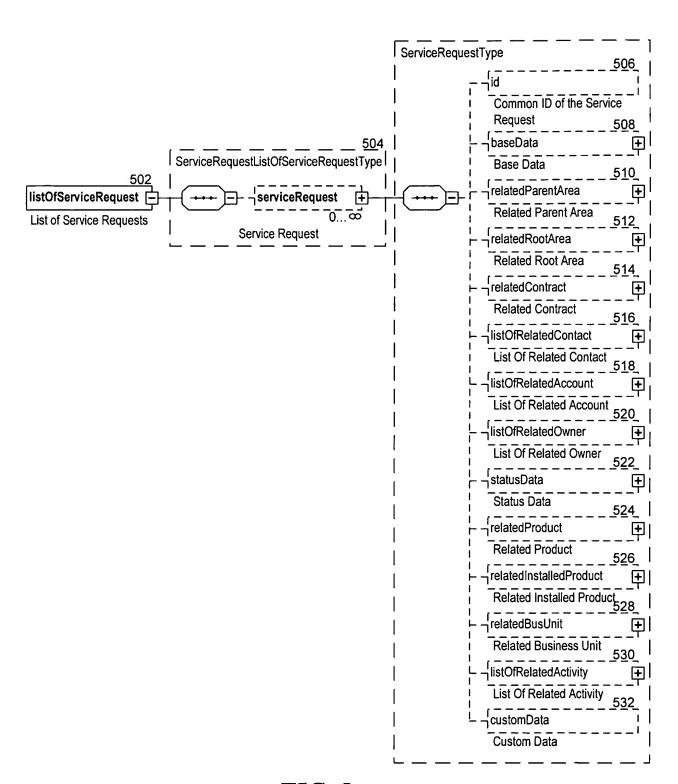


FIG. 5

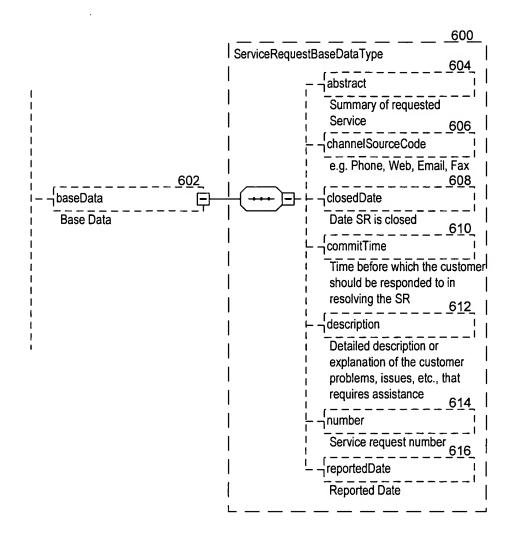


FIG. 6

		functionalarea:BaseDataType functionalarea:BaseDataType 714 Functional Area Name	functionalarea:ListOfRelatedSubAreasType functionalarea:ListOfRelatedSubArea Amount	
	functionalarea:FunctionalAreaType 1		710 	712 customData
RequestRelatedParentAreaType		702	Keiated Farent Area Common ID of Functional Area	

FIG. 7

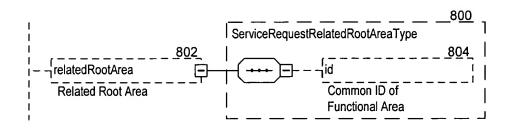


FIG. 8

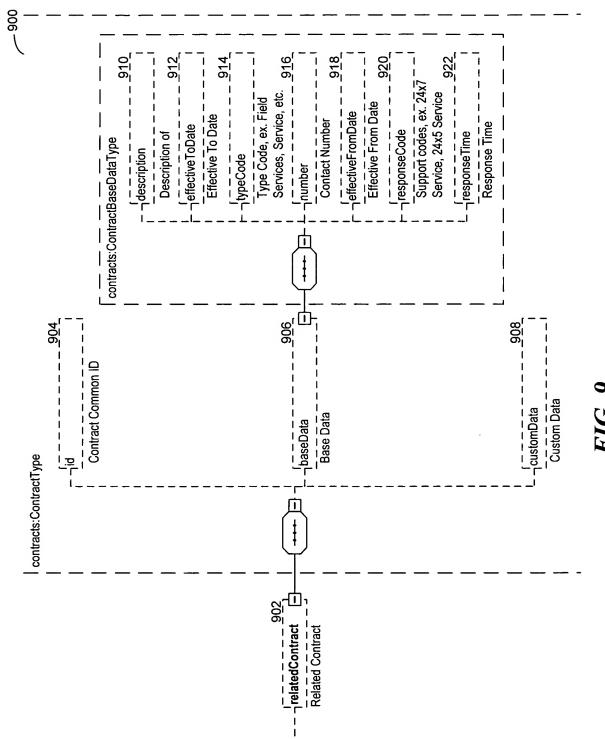
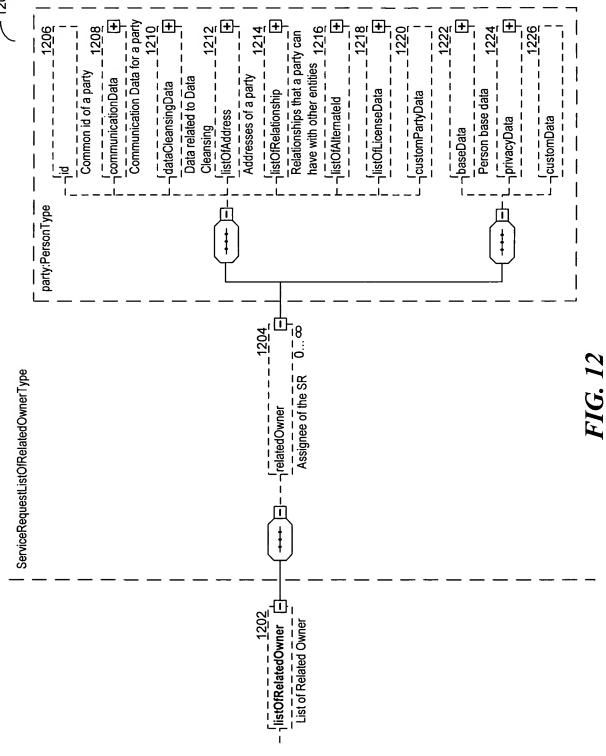


FIG. 9

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		listofRelatedContact List of Related Contact List of Related Con												

FIG. 11



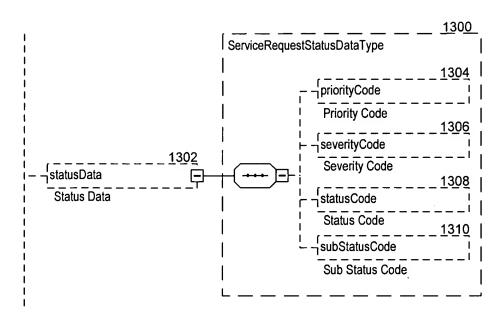


FIG. 13

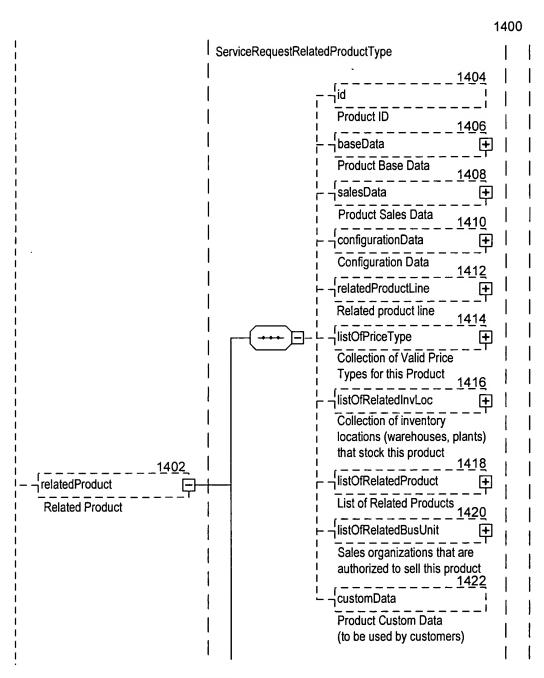


FIG. 14

ctType product:ProductType	Product Sales Data 1534 Configuration Data 1536 Telated Product Line 1538 Related product line 1538 Ilst Of Price Type Collection of Valid Price Types for this Product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses, plants) that stock this product Collection of inventory locations (warehouses) that stock this product Collection of inventory locations (warehouses) that stock this product Collection of inventory locations (warehouse) that stock this product Col	List of Related Products IstOfRelatedBusUnit +
ServiceRequestListOfRelatedExternalProductType	1526 	 - - - FIG. 15
ServiceRequestRelatedInstalledProductType 1503	Trelated Product	1524 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -

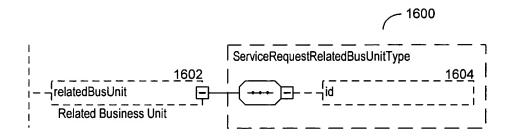


FIG. 16

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1		common:ActivityType		i e.g. Private, Audience, internal, etc.	mments on	t remainin	Count, day or hour	HondDate H	1714	Activity Number	1/16	Scheduled Maintenance, Un-scheduled Maintenance	1718	StartDate (+)	1720	L daskDescription	Action taken	L _typeCode	Category of work, e.g meeting, admin, etc		
	ServiceRequestListOfRelatedActivityType ServiceRequestListOfRelatedActivityType	Comm	_		 		_	_	1704	Related Activity 0	francis paragraphs				_	_	_			FIG. 17	
		_	_	_		_		_	1702 1702	List of Related Activity								_			_